

Prestige Kargo JA Terms & Conditions

Effective Date: August 8, 2026

Welcome to Prestige Kargo JA. By registering for an account or using our services, you agree to be bound by these Terms and Conditions.

1. Acceptance of Terms

By using Prestige Kargo JA's services, you confirm that you have read, understood, and agree to these Terms and Conditions, as well as any policies published on our website.

2. Customer Responsibilities

Customers agree to:

- Provide accurate and up-to-date personal information.
- Use the correct shipping address assigned by Prestige Kargo JA.
- Ensure all shipments comply with Jamaican and U.S. laws.
- Pay all shipping charges, customs duties, taxes, storage fees, and other applicable charges before collection or delivery.
- Notify us promptly of any changes to their contact information.

Prestige Kargo JA is not responsible for delays or losses resulting from incorrect customer information.

3. Shipping & Processing

Estimated delivery times are provided as a guide only and are not guaranteed.

Transit times may be affected by customs inspections, weather conditions, airline schedules, shipping carrier delays, public holidays, or other circumstances beyond our control.

4. Customs & Government Agencies

All shipments are subject to inspection by customs or other government authorities.

Customers are responsible for any customs duties, taxes, penalties, or additional charges imposed by government agencies.

Prestige Kargo JA cannot influence customs decisions or clearance times.

5. Prohibited Items

Customers must not ship any prohibited, illegal, hazardous, or restricted items.

Prestige Kargo JA reserves the right to refuse, return, surrender to authorities, or dispose of prohibited shipments where required by law.

6. Payment

Payment must be made in full before packages are released or delivered.

Any outstanding balances, including storage fees, must be settled before collection.

7. Storage

Packages are stored free of charge for five (5) calendar days after customer notification.

Beginning on Day 6, storage fees will apply according to our Storage Fee Policy.

Packages remaining unclaimed for thirty (30) days may be treated as abandoned under our Auction Policy.

8. Package Inspection

Prestige Kargo JA reserves the right to inspect packages whenever required for security, customs compliance, or legal reasons.

9. Limitation of Liability

Prestige Kargo JA is not liable for delays, damage, loss, or additional expenses resulting from:

- Customs inspections
- Government actions
- Airline or carrier delays
- Weather conditions
- Natural disasters
- Strikes
- Supplier or retailer errors
- Events beyond our reasonable control

Our liability, where applicable, shall not exceed the declared value of the shipment, subject to the terms of our Insurance & Declared Value Policy.

10. Claims

Claims for missing or damaged shipments must be reported within twenty-four (24) hours of collection or delivery.

Failure to report within this period may result in the claim being denied.

11. Right to Refuse Service

Prestige Kargo JA reserves the right to refuse service to anyone who:

- Violates these Terms and Conditions.
- Ships prohibited or illegal items.
- Fails to pay outstanding balances.
- Engages in abusive, threatening, or fraudulent behavior toward staff.

12. Changes to These Terms

Prestige Kargo JA may update these Terms and Conditions at any time. Continued use of our services constitutes acceptance of the revised Terms.

13. Governing Law

These Terms and Conditions shall be governed by the laws of Jamaica.