



KP LOGISTICS

CUSTOMS CLEARANCE POLICY

KP Logistics provides assistance with the preparation and processing of Customs documents required by the Jamaica Customs Department. The following policy applies to all packages shipped using KP Logistics' USA shipping address.

OPTION 1 – KP LOGISTICS HANDLES CUSTOMS PROCESSING

If a package is detained by the Jamaica Customs Department due to:

- Missing or unsubmitted invoice
- Permit requirements
- Incomplete or incorrect documentation

An administrative fee ranging from 25% to 35% of the package value will be charged to prepare the C78 Import Entry.

Please Note:

- Any additional charges incurred (including but not limited to warehouse storage fees or other Customs-related charges) are the sole responsibility of the customer.
- KP Logistics will advise the customer of the total cost required to clear the package before proceeding.
- All applicable fees must be paid in full prior to further processing.

If KP Logistics is required to return to Customs to complete the clearance process, an additional processing fee ranging from JMD \$3,500 to \$8,500 will apply.

👉 Freight charges must be settled upon collection of the package.

OPTION 2 – USE OF PRIVATE BROKER

Please be advised that any package shipped using KP Logistics' USA shipping address can only be cleared through the Jamaica Customs Department by KP Logistics.

Packages shipped under our USA address cannot be cleared by a third-party broker or by the customer directly.

As shipments are manifested under KP Logistics' import documentation, all Customs processing and clearance must be handled exclusively by the company.

GENERAL NOTICE

KP Logistics shall not be held responsible for delays, additional charges, or penalties resulting from:

- Missing invoices
- Failure to obtain required permits
- Incorrect shipping details
- Late or non-payment of required fees

All administrative and processing fees are non-refundable once documents have been prepared or submitted.

