



CUSTOMS CLEARANCE & DOCUMENT PROCESSING POLICY

FV Logistics provides assistance with the preparation and processing of selected documents required by the Jamaica Customs Department for the clearance of goods.

Processing fees apply where the company is required to prepare or facilitate these documents on behalf of customers.

Applicable Customs Documents

The following documents may attract processing fees when prepared by FV Logistics:

- C7 – Application to Load or Unload Cargo at a Sufferance Wharf
- C15 – Application to Amend Report
- C24A – Provisional Entry
- C24B – Bill of Sight
- C33 – Application to Remove Goods for Re-Warehousing
- C43 – Permit to Export Goods for Subsequent Re-Importation
- C78 – Import Entry

Where a customer requests FV Logistics to prepare any of the above documents —

whether clearance is done through FV Logistics or a third-party broker — the following terms shall apply.

OPTION 1 – FV LOGISTICS HANDLES CUSTOMS PROCESSING

If a package is detained by the Jamaica Customs Department due to:

- Missing or unsubmitted invoice
- Permit requirements
- Incomplete or incorrect documentation

A processing fee ranging from JMD \$3,500 to \$8,500 will be charged to prepare the C78 Import Entry.

Please Note:

- Any additional charges incurred (including but not limited to warehouse storage or Customs-related fees) are the responsibility of the customer
- FV Logistics will advise the customer of the total cost required to clear the package
- All fees must be paid in full before processing continues

If the customer requires FV Logistics to return to Customs to complete the clearance process, an additional processing fee of JMD \$3,500 to \$8,500 will apply.

 Freight charges must be settled upon collection of the package.

OPTION 2 – CUSTOMER USES A PRIVATE BROKER

Where a customer chooses to use their own broker and requests FV Logistics to release any of the following:

- Bill of Lading
- Airway Bill
- Detention Notice

The full freight cost of the package must be paid to FV Logistics before any documents are released.

GENERAL POLICY NOTICE

FV Logistics shall not be held responsible for delays or additional charges resulting from:

- Missing invoices
- Failure to obtain required permits
- Incorrect shipping information
- Customer failure to make required payments on time

All processing fees are non-refundable once documents have been prepared or submitted.