



FV LOGISTICS COURIER COMPANY

CUSTOMS CLEARANCE & DOCUMENT PROCESSING POLICY

FV Logistics Limited provides assistance with the preparation and processing of selected documents required by the Jamaica Customs Department for the clearance of goods.

Processing fees apply where the company is required to prepare or facilitate these documents on behalf of customers.

Applicable Customs Documents

The following documents may attract processing fees when prepared by FV Logistics:

- C7 – Application to Load or Unload Cargo at a Sufferance Wharf
- C15 – Application to Amend Report
- C24A – Provisional Entry
- C24B – Bill of Sight
- C33 – Application to Remove Goods for Re-Warehousing
- C43 – Permit to Export Goods for Subsequent Re-Importation
- C78 – Import Entry

Where a customer request Fv logistics to prepare any of the above documents the following terms shall apply.

OPTION 1 – FV LOGISTICS HANDLES CUSTOMS PROCESSING

If a package is detained by the Jamaica Customs Department due to:

- Missing or unsubmitted invoice
- Permit requirements
- Incomplete or incorrect documentation

An administrative fee ranging from 25% to 35% of the package value will be charged to prepare the C78 Import Entry.

Please Note:

- Any additional charges incurred (including but not limited to warehouse storage fees or other Customs-related charges) are the sole responsibility of the customer.
- FV Logistics will advise the customer of the total cost required to clear the package before proceeding.
- All applicable fees must be paid in full prior to further processing.

If FV Logistics is required to return to Customs to complete the clearance process, an additional processing fee ranging from JMD \$3,500 to \$8,500 will apply.

👉 Freight charges must be settled upon collection of the package.

OPTION 2 – CUSTOMER REQUESTING USE OF A PRIVATE BROKER

Please be advised that any package shipped using FV Logistics' USA shipping address can only be cleared through the Jamaica Customs Department by FV Logistics Courier Company.

Packages shipped under our USA address cannot be cleared by a third-party broker or by the customer directly.

As the shipment is manifested under FV Logistics' import documentation, all Customs processing and clearance must be handled exclusively by the company.

GENERAL POLICY NOTICE

FV Logistics shall not be held responsible for delays or additional charges resulting from:

- Missing invoices
- Failure to obtain required permits
- Incorrect shipping information
- Customer failure to make required payments on time

All processing fees are non-refundable once documents have been prepared or submitted.



