

TERMS AND CONDITIONS

Please read the following terms and conditions carefully. By engaging with the services of our company, you agree to adhere to these terms and conditions.

1. Service Agreement

By using our shipping services, you enter into an agreement with our company, binding you to the terms and conditions outlined herein.

2. Shipping Services

Our company provides international shipping services. We transport goods and packages through sea and air, as per the customer's requirements.

3. Prohibited Items

Our shipping company strictly prohibits the shipping of illegal, hazardous or dangerous goods including firearms, explosives, drugs and flammable materials. Restricted items such as perishable goods or fragile items may be shipped under special conditions. **THE COMPANY IS NOT RESPONSIBLE IF THE ITEM/S APPEARS DAMAGED.**

4. Shipping Rates and Fee's

Our shipping rates are determined based on package weight and dimensions (If the package arrives in what's considered as a small/large box). Additional charges, such as custom fees or duty may apply depending on the value of items shipped. These charges are the responsibility of the customer.

5. Liability

Our company offers liability coverage for lost shipments. We are not responsible for any lost goods caused by inaccurate shipping information.

6. Claims and Notification

In the case of a missed delivery attempt, the customer must notify us typically within 48 hours. The customer must provide all necessary documentation and evidence to support the claim (invoice or email from the carrier which attempted the delivery).

7. Privacy and Data Protection

Our company takes privacy and data protection seriously. All personal and shipping related information is handled in compliance with applicable privacy laws. By using our services, you agree to our Privacy Policy, which outlines how we collect, use, store and disclose your information.

8. Modifications

We reserve the right to modify these terms and conditions at any time without prior notice. Any changes made will be effective immediately once updated on our website.

These Terms and conditions govern the relationship between our company and our customers. By using our services, you indicate your understanding and acceptance of these terms if you have any questions or require further clarification, please do not hesitate to contact us.