

Privacy Policy

At FC's Express, we recognize and respect the privacy of our customers and website visitors. This privacy policy explains the information we collect and how we use and protect it. We are committed to maintaining the confidentiality and security of your data in compliance with applicable privacy laws and regulations. By using our services and website, you consent to the practices described in this privacy policy.

Information We Collect:

1. Personal Information: We may collect personal information such as your name, email address, phone number and address. This information is collected when you sign up or communicate with us through various channels.
2. Transaction Information: When you use our services, we may collect transaction details, shipment information (Invoice) and any other information related to your shipping needs.
3. Marketing: With your consent, we may use your personal information to send you offers, updates about your packages. You can opt-out of these communications at any time.

Disclosing Your Information:

We may share your personal information under the following circumstances:

1. Service Providers: We may share your information with trusted third-party service providers who help us deliver our services, such as transportation providers or IT support. These service providers are obligated to use your information solely for the purpose of providing the requested services.
2. Legal Compliance: In certain situations, we may be required to disclose your information to comply with applicable laws, regulations, legal processes, or governmental requests.

Your Rights and Choices:

1. Access and Update: You have the right to access, correct, or update your personal information. You can do this by contacting us directly or accessing your account settings, if applicable.
2. Opt-out: If you no longer wish to receive marketing communications from us, you can unsubscribe by following the instructions provided in the communication or contacting us directly.

Changes to this Privacy Policy:

We may update this privacy policy from time to time to reflect changes in our practices or legal requirements. Any changes will be effective immediately upon posting the revised policy on our website. We encourage you to review this policy periodically.

Contact Us:

If you have any questions, concerns, or requests regarding this privacy policy or our data practices, please contact us using the contact information provided on our website.